



WORKSHOP 'Giving Feedback - Advanced'

Goal

In this advanced training, we take a deeper look at giving and receiving feedback. In addition to refreshing the basic principles, the focus is on using feedback in more complex situations and dealing effectively with resistance. This training helps you further develop feedback as a powerful communication tool and apply it in different situations within the organisation.

Content

This training covers, among other things, the following topics. The training can be tailored in consultation with the company.

Refreshing the basic principles of feedback

Dealing with resistance and negative reactions

Non-verbal communication in feedback

Deeper insight into the OEPS model

Feedback in practical situations

Giving positive feedback



Practical information

- Target group: Employees who have completed the basic training 'Giving Feedback' and want to deepen their skills.
- Group size: 4 - 10 participants
- Duration: Half-day session
- Location: In-company or at an MEPD location
- For companies affiliated with A+O Metalektro, this training is 100% reimbursed.

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