



Training 'The back-up role: practical leadership on the work floor'

Purpose

In this interactive three-session training, employees who serve as back-up to the team leader further develop their leadership skills. Participants gain insight into their communication style, leadership style, and how to give effective feedback. And we focus on delegating responsibilities and fostering optimal teamwork within the team.

Content

The themes below are covered during training. There is also plenty of room for input from the organization as well as from the participants themselves. Participants receive practical tools and actively practice situations that occur within their team.

Day part 1. Your role as deputy leader

- Your role within the team and organization
- What is and isn't within your power (circle of influence)
- Practical challenges in your back-up role

Day part 2. Communication

- Conversation techniques, listening and asking the right questions
- How to approach conversations with your colleagues
- Giving and receiving positive and corrective feedback

Day part 3. Effective collaboration

- Understanding your own responsibilities and where they end
- Collaboration within the team
- How to motivate and activate your colleagues

Practical information

- Group size: 4 – 8 participants
- Duration: 3 half-day sessions
- Location: in-company or at an MEPD location
- A+O Metalektro member companies can follow this training free of charge

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